

Shivendra Singh

Software Engineer

CONTACT INFORMATION

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Mobile: (+91) 9839201133

Location: Noida, Delhi NCR, India

Experience: 6+ Years

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KEY SKILLS

- **Languages & Frameworks:** Core PHP, Laravel, JavaScript, Node.js, React.js, Next.js
- **Databases & Cloud:** MySQL, MongoDB, AWS, Azure
- **Architecture & AI:** RESTful APIs, Microservices, LLM Integrations, ChatGPT, Claude, AI Agent Integration
- **Integrations & Tools:** Razorpay, Cashfree, Git, GitLab, Jira, DataTables, Bootstrap

LANGUAGES

Hindi, English

PROFILE SUMMARY

Results-driven Software Engineer with over 6 years of experience in designing, developing, and deploying scalable web applications and AI-integrated solutions. Proven expertise across full-stack development using PHP, Laravel, Node.js, React.js, and cloud services (AWS/Azure). Passionate about tackling complex technical challenges, building efficient backend systems, and collaborating in fast-paced engineering environments to drive impactful business outcomes.

EDUCATION

Master of Computer Applications (MCA) | Motilal Nehru National Institute of Technology (MNNIT), Allahabad (2017)

Bachelor of Computer Applications (BCA) | Motilal Nehru National Institute of Technology (MNNIT), Allahabad (2015)

Full-Stack Certification (ReactJS / Node.js) | DUCAT Noida (2023)

WORK EXPERIENCE

Software Developer (Remote) | Oracal (OracalPoint)

July 2025 – July 2026

➔ Engineered responsive user interfaces and robust backend functionality using PHP, JavaScript, Bootstrap, and DataTables for an Online Services Platform facilitating contractor collaboration.

➔ Integrated secure payment gateways and optimized front-end to back-end API workflows to ensure seamless transactions and user experience.

➔ **Technologies Used:** PHP, Laravel, Node.js, JavaScript, MySQL

Software Engineer | MRCC

July 2024 – June 2025

➔ **AI Chatbot & Agent Development:** Architected and deployed intelligent AI agents and conversational chatbots using Laravel 9, React.js, Node.js, and MongoDB. Integrated OpenAI ChatGPT-4.0, Claude API, custom LLM pipelines, Azure Services, AWS S3, and GitHub for automated knowledge retrieval and autonomous workflows.

➔ **Custom CRM System:** Designed and implemented a custom CRM solution to streamline client onboarding, communication tracking, and customer relationship workflows.

Software Developer | Oracal & Absaax Technologies Pvt Ltd

July 2020 – June 2024

➔ Developed end-to-end web applications and custom software modules using Core PHP, Laravel, MySQL, JavaScript, HTML/CSS, and Drupal.

- ➔ **Asset Care (Factory CRM):** Built a comprehensive factory management system featuring barcode generation, machine uptime/downtime tracking, employee shift monitoring, and health insurance record management.
- ➔ **Technologies Used:** Laravel 9 (REST APIs), React.js, Ant Design, JavaScript, MySQL

PROJECTS

- ➔ **AI-Based Chatbot & Autonomous Agents:** Developed intelligent conversational agents and AI workflows integrated with LLMs (ChatGPT, Claude) for real-time document search, automated query handling, and multi-step task execution.
- ➔ **E-Learning & CRM Platform:** Created a dual-purpose platform managing student enrollment, content delivery, and sales tracking workflows.
- ➔ **Sales CRM & Warehouse Management System:** Designed order-tracking, inventory oversight, and sales reporting tools for production-based businesses.
- ➔ **Gold Loan Management System:** Implemented valuation, loan disbursement, interest tracking, and customer portal functionality.

Airline Flight Booking System: Engineered real-time ticket reservation, seat selection, and payment processing workflows.